



Aurora Retreat  
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SWEDEN  
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## **General Terms and Conditions for Holiday Reservations Aurora Retreat Valid until April 15, 2010**

### **Booking**

Reservations may be made by telephone or email. When you book a holiday with Aurora Retreat you will receive a confirmation/invoice. This is your contract with Aurora Retreat and it specifies the dates, products and services you have agreed upon with Aurora Retreat. Please read it carefully and ensure that it is in accordance with your preferences.

### **Information requested at the time of booking:**

Number of people  
Full name, gender and age of each guest  
Contact information: email, phone, full address  
Food allergies and preferences  
Physical limitations/concerns  
Clothing size (S, M, L, XL, XXL) and shoe size (European sizes)  
Special requests or questions

## **Terms and conditions applying to payment**

### **Advance Payment**

In order to confirm your booking a 20% advance payment is required within 14 days of the booking date. If the payment is not received Aurora Retreat reserves the right to cancel the reservation without prior warning. Advance payment is not refundable.

### **Final Payment**

The remaining 80% is required not later than 30 days before the start date of the holiday. If the payment is not received Aurora Retreat reserves the right to cancel the reservation without prior warning.

For bookings made later than 30 days before the start date of the holiday the total amount is required not later than ten days after the booking date. If the payment is not received Aurora Retreat reserves the right to cancel the reservation without prior warning.

### **Cancellations**

For cancellations made more than 30 days before the start of the holiday, only the 20% advance payment will be charged. For cancellations made between 30 and 15 days before the start date, 50% of the total amount will be charged. For cancellations made 14 days or less prior to the start date 100% total amount will be charged.

### **Method of payment**

#### **Money Transfer**

Payment made out to: Mikael Kangas  
Swift code: SWEDSESS  
Eban/Account number: SE348000000079981331465  
Bank Name and Address:  
Swedbank AB, 8 Brunkebergstorg, 10534 STOCKHOLM

#### **Money Order**

Payment made out to:  
Mikael Kangas  
Box 196  
980 62 Junosuando  
Sweden

Payment within Sweden may be deposited in our bank giro account 5064-7833.