



Aurora Retreat
Box 196, 980 62 Junosuando
SWEDEN
Tel: +46(0)978-300 61
info@auroraretreat.se
www.auroraretreat.se

General Terms and Conditions for Holiday Reservations Aurora Retreat Valid until April 15, 2012

Booking

Reservations may be made by telephone or email. When you book a holiday with Aurora Retreat you will receive a confirmation/invoice. This is your contract with Aurora Retreat and it specifies the dates, products and services you have agreed upon with Aurora Retreat. Please read it carefully and ensure that it is in accordance with your preferences.

Information requested at the time of booking:

Number of people
Full name, gender and age of each guest
Contact information: email, phone, full address
Food allergies and preferences
Physical limitations/concerns
Clothing size (S, M, L, XL, XXL) and shoe size (European sizes)
Special requests or questions

Terms and conditions applying to payment

Advance Payment

In order to confirm your booking a 20% advance payment is required within 14 days of the booking date. If the payment is not received Aurora Retreat reserves the right to cancel the reservation without prior warning. Advance payment is not refundable.

Final Payment

The remaining 80% is required not later than 30 days before the start date of the holiday. If the payment is not received Aurora Retreat reserves the right to cancel the reservation without prior warning.

For bookings made later than 30 days before the start date of the holiday the total amount is required not later than ten days after the booking date. If the payment is not received Aurora Retreat reserves the right to cancel the reservation without prior warning.

Cancellations

For cancellations made more than 30 days before the start of the holiday, only the 20% advance payment will be charged. For cancellations made between 30 and 15 days before the start date, 50% of the total amount will be charged. For cancellations made 14 days or less prior to the start date 100% total amount will be charged.

Method of payment

Money Transfer

Payment made out to: Mikael Kangas
Swift code: SWEDSESS
Eban/Account number: SE348000000079981331465
Bank Name and Address:
Swedbank AB, 8 Brunkebergstorg, 10534 STOCKHOLM

Money Order

Payment made out to:
Mikael Kangas
Box 196
980 62 Junosuando
Sweden

Payment within Sweden may be deposited in our bank giro account 5064-7833.